

# Implementing Cisco IOS Unified Communications (IIUC)



*Experts in Networking*

The new Cisco® CCNA concentrations courses provide specialist skills as a stepping stone beyond the CCNA allowing specialization in Cisco Security, Voice or Wireless technologies as certification courses.

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The IIUC course focuses on the knowledge and skills needed to implement Cisco VOIP Networks consisting of voice gateways. The course also focuses on implementing Cisco UC500 Series for small business, Cisco Unified Communications Manager Express and Cisco Unity Express in a Cisco Unified Communications Manager Express Installation.

- **All exam topics are covered**
- **Authorised Cisco Instructors**
- **Choice of training locations**

### Course Pre-Requisites

Delegates are required to meet the following prerequisites:

- Cisco Certified Networking Associate (CCNA)
- Basic knowledge of Windows operating system

| Course  | Course Objectives   | Course Content   |
|---|---|--|
| <p><b>Implementing Cisco IOS Unified Communications (IIUC)</b></p> <p><b>Duration:</b><br/>5 days</p> <p><b>Certification</b><br/>Required topics are covered for the Cisco exam 640-460 IIUC</p> | <p>Upon completion of this course, the delegate will be able to:</p> <ul style="list-style-type: none"> <li>• Explain the benefits and components of Cisco Unified Communications system</li> <li>• Describe how traditional telephony systems operate.</li> <li>• Describe the basic operation, protocols, components involved in a VOIP call and configure a gateway to support these call.</li> <li>• Implement Cisco Unified Communications Manager Express to support a single site.</li> <li>• Install Cisco Unity Express, configure Cisco Unity Express Auto Attendant and troubleshoot Cisco Unity Express.</li> <li>• Describe and implement the Cisco Smart Business Communications System using the Cisco Configuration Assist</li> </ul> | <ul style="list-style-type: none"> <li>• Cisco Unified Communications Systems Introduction</li> <li>• Traditional Telephony Operations</li> <li>• VoIP Fundamentals</li> <li>• Cisco Unified Communications Manager Express Implementation</li> <li>• Cisco Unity Express Implementation</li> <li>• Cisco Smart Business Communications System Implementation</li> </ul> |